

## Meeting Minutes

### QARC Clinical Forum

<b>Date</b>	19 August 2020	<b>Chair</b>	Jade Dignam
<b>Time</b>	2-3pm (QLD time AEST)		
<b>Zoom</b>	<a href="https://uqz.zoom.us/j/9385382294">https://uqz.zoom.us/j/9385382294</a>		

#### Attendees:

##### Name

David Copland (UQ), Luisa Hewitt (Hunter Stroke Service NSW Health), Kate Rowntree (Port Kembla Hospital ISLHD), Rachele Pitt (West Moreton Health, UQ), Bincy Jacob (MNHHS), Annie Hill (UQ), Genevieve Vuong (UQ), Jess Campbell (UQ), Deborah Hersh (ECU), Bonnie Cheng (UQ), Tony Angwin (UQ), Sarah Wallace (UQ), Chris Plant (JCU), Jane Crombie (UQ), Lisa Anemaat (UQ), Brooke Ryan (UQ, UTS, AAA), Kathy Clark (MSHHS), Emma Finch (UQ), Emma Greig (TPCH), Rukmani Rush (Cairns HHS), Pauline Burge (MNHHS), Katie Tsaccounis (ISLHD), Ashleigh Martin, Wenonah Barber (Rockhampton), Georgia Beck, Caroline Baker (LTU, Monash Health), Pip Fox (Rockhampton), Rachel Phillips (Townsville University Hospital), Sue-Ellen Hogg (ISLHD), John E Pierce, Katie Francis, Rebecca Smith (Townsville University Hospital)

#### Apologies:

##### Name

Item	Description	Notes
1.	Welcome and Introductions	
2.	<p><b>5 minute Lightning Talks – Aphasia groups and telerehabilitation during COVID-19 (slides attached):</b></p> <p><b>AAA Online Aphasia Group</b> by Brooke Ryan (UQ, UTS, AAA)</p> <ul style="list-style-type: none"> <li>Weekly online communication groups available to people with aphasia / members of AAA\</li> <li>Groups facilitated by a clinical speech pathologist</li> <li>Training for use of zoom included as part of group</li> <li>PWA can sign up for group at <a href="https://aphasia.org.au/members/online-aphasia-group/">https://aphasia.org.au/members/online-aphasia-group/</a></li> </ul> <p><b>ISLHD Speech Pathology Adult Outpatients “Chat Champions”</b> by Kate Tsaccounis (ISLHD)</p> <ul style="list-style-type: none"> <li>Transitioned traditional group therapy to 2 x 4 week communication groups for people with acquired communication disorders</li> <li>Communication groups aim to increase social support and participation</li> <li>Groups successfully delivered via PEXIP</li> <li>Providing patient updates via service newsletter to remain connected during covid</li> </ul>	<ul style="list-style-type: none"> <li><i>Comment: Useful resources from the UK recently</i> <a href="https://www.stroke.org.uk/what-is-aphasia/communication-tools/getting-online-people-aphasia">https://www.stroke.org.uk/what-is-aphasia/communication-tools/getting-online-people-aphasia</a> DH</li> <li><i>Comment: the link to the Qld Health Telehealth Evaluation Guide is here and is a great resource for helping guide data collection ideas and possible research questions</i> <a href="https://www.health.qld.gov.au/data/assets/pdf_file/0024/451077/telehealth-evalguide.pdf">https://www.health.qld.gov.au/data/assets/pdf_file/0024/451077/telehealth-evalguide.pdf</a></li> </ul>

Memorandum

- Service evaluation and feedback collected via QR codes

**Evaluating your telerehabilitation Service** by Rachelle Pitt (West Moreton Health Service; UQ)

- When evaluating a telerehab service consider what data you need to collect and the audience
- What is considered an effective telerehab service? *Nb. outcomes don't need to exceed face to face outcomes for a service to be considered a positive outcome*
- Consider the impact and process of a service
- Remember to get appropriate approvals

**QARC Aphasia Tech Hub** by Jess Campbell (UQ)

- A new service that will be developed as part of QARC. Service may include assessment, development of tech program, problem solving, and recommendations for tech.
- The tech hub may also include a social space for PWA.
- Service is currently under development: *If clinicians would like to be involved in the development of the tech hub please contact Jess on [j.campbell@uq.edu.au](mailto:j.campbell@uq.edu.au)*

3. **Panel Discussion: Q&A forum regarding the delivery of Aphasia Group therapy via telerehabilitation.**

Dr Jessica Campell (Chair), Dr Annie Hill, Dr Rachelle Pitt, and Dr Brooke Ryan.

- Aphasia community <https://www.aphasia.community/> is currently updating their database. If you currently run a community aphasia group and would like it included please contact [info@aphasia.community](mailto:info@aphasia.community)

**Question** from Wenonah Barber: What PROM's do you use for communication groups including patients with a variety of communication disorders?

- <https://www.rcslt.org/-/media/docs/selecting-outcome-measures.pdf?la=en&hash=12ECB2CFDA0B2EFB1979E592A383D24E792AB9DD> This is a great guide to help work out which outcome measures are right for a given purpose
- Re: use of outcome measure tools (and even other resources). It would be great to see if any of the publishers would be willing to provide licensing for online use so that things can be screen shared rather than holding up hard copy resources to the screen.

- *Comment: CRE Stroke is leading a number of telehealth communities of practice, including one focussing on communication and swallowing services via telehealth, co-led by Dr Annie Hill and Dr Clare Burns. At the end of this webpage is a link to register for the communities of practice: <https://informme.org.au/News/2020/03/26/COVID-19-Telehealth-resources>*

- *Comments: Some publishers are making assessments/outcome measures available online - see Pearsons for WAB-R etc*

- *In terms of assessments you can ask the publishers for*

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Am thinking about the ALA in particular. Does anyone know whether these resources are/ are becoming available?

*permission to use via telehealth too*

**Question** from Annie Hill: I have a question for the clinicians - what telehealth platforms are you using? What technical features do you use?

- Sites using a combination of Microsoft Teams, Zoom, cisco movie, iOS FaceTime, PEXIP
- Clinicians indicated that different sites might have policies / procedures regarding what platforms are secure for clinical OOS and may be used at each site.
- Qld Health Telehealth site has a document which details different apps and which features are secure.

**Question** from Genevieve Vuong: When you use screensharing - what other softwares/things would you screen share? e.g. Powerpoints, PDFs, websites?

- Technical features used include screen share, document camera
  - Covui is great for audio record and playback during session for client feedback.
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