

## Unspoken, Unheard, Unmet: Improving Access to Preventative Health Care through Better **Conversations About Care**

### Exploring Decision-making in Aged Care: Interviews with Formal Decision-makers

### Expression of Interest

Are you a:

- Power of Attorney
- Guardian, or
- Administrator

for someone who uses aged-care services in Australia?

We would like to do a one-hour interview with people who are a **formal decision-maker** for an older Australian who uses aged care services (community or residential services). We want to find out:

- how people came to have a formal decision-maker,
- how this works in practice in people's lives, and
- what the experiences of formal decision-makers are in the aged care system.

Communication support needs and cognitive difficulties can also be a barrier to participating in effective supported decision-making, so we want to find out how formal decision-makers support someone to contribute to decisions about their lives, and to provide feedback and complaints about their aged care services.



If you are interested in finding out more, fill in your details at the [Expression of Interest form](#) at the link, or contact Dr Michelle King

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