

Bridging the Digital Divide: People with aphasia's experiences of Internet use

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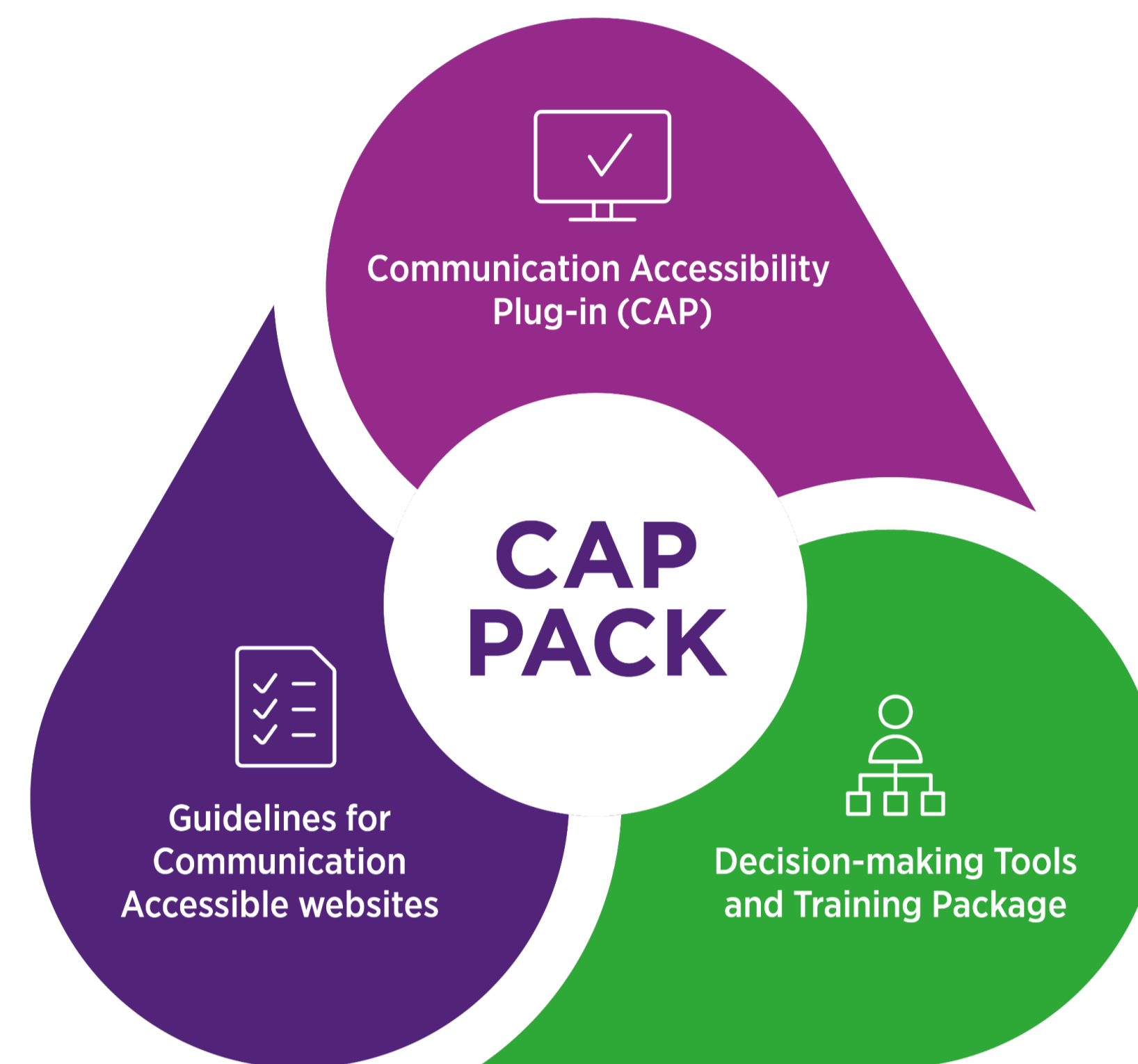
Queensland
Aphasia
Research
Centre

Project aims

The **Internet** is used for **managing healthcare** and **finding support**. For example, booking doctors' appointments.

Some people with **aphasia** may find it **hard** to use the **Internet**.

We want to **create computer software** to make it **easier** for people with aphasia to **use the Internet**.



Scan to find out more:



What did we do?

We asked 9 people living with aphasia to:



Share stories
of Internet use



Give ideas to help
Internet use



Choose the most important ideas to help
Internet use

What did people say?

It is **overwhelming**

"... it is a lot of reading and a lot of navigating through different websites, and it's too tricky."

Searching is hard when you **cannot find the right word**

"...he might think he has it, and then when he types it in, he realises that that's actually not what he meant."

Simple webpage design can help

"They only showed information that I need, so it was easy enough..."

Social media is easier to use

"...social media, you know, we can scroll through that pretty easy... Mike can sort of handle and not become overwhelmed."

You need **help** and **chances to learn and practise**

"...then if I don't know where it is I then have to go to Jane (family member) to write a couple...make it a bit longer... And then I can work it through from there."

What would help with Internet use?



Help from a **real person**



Shortcuts and quick access to information



Technology to help **word finding**



Simple webpage design

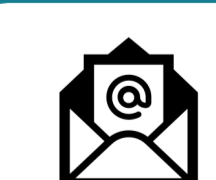


Websites with **Easy English**

What is next?

In the next stage of the project, we will work with **people with aphasia, family members, and health professionals** to create the **computer software**.

If you would like to **help design the software**, please **contact us** for more **information**.



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