

# **Enabling accessibility features**

This guide was created by the Aphasia Tech Hub.

Have more **questions** or would like a **personal consult** with a member of our team?

**Click here!** 







## About this guide

This guide is about texting on an iPhone.

iOS is the operating system for iPhone.

Accessibility features make your phone easier to use.

To use this guide you must have a smart phone.

Your smart phone must use the iOS operating system.

This guide has a glossary.

The **meaning** of **some words** is in the **glossary**.

The **glossary** is at the **end** of this **guide**.









# **Symbols**

Common symbols in this guide:

Tap or look here
Shows <b>where</b> on the picture the <b>object</b> or item is
<b>Drag</b> finger <b>down</b> screen



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#### **Enable voiceover**



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Accessibility VoiceOver		
VoiceOver		
VoiceOver speaks items on the screen: • Tap once to select an item. • Double-tap to activate the selected item. Learn more		
VoiceOver Practice		
SPEAKING RATE		
	- S	Tap the so it turns green.
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VoiceOver		
<ul> <li>VoiceOver speaks items on the screen:</li> <li>Tap once to select an item.</li> <li>Double-tap to activate the selected item.</li> <li>Learn more</li> </ul>		
VoiceOver Practice		
SPEAKING DATE		Adjust the speaking speed on the slider
		- Slide toward the turtle for slowe
Speech	>	speech
Braille	>	- Slide toward the rabbit for faste
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### **Enable zoom**



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Accessibility Zoom		
Zoom		
<ul> <li>Zoom magnifies the entire screen:</li> <li>Double-tap three fingers to zoom</li> <li>Drag three fingers to move round the scr</li> <li>Double-tap three fingers and drag to cha</li> </ul>	een nge zoom	
Follow Focus		Tap the so it turns green
Smart Typing		
Smart Typing will switch to Window Zoom keyboard appears, and move the Window is zoomed but the keyboard is not.	when a so that text	means off
Keyboard Shortcuts	On >	means <b>on</b>
Zoom Controller	Off >	The <b>screen</b> will <b>zoom in</b>
Zoom Region Full Scree	n Zoom >	- Use 3 fingers to move around the
Zoom Filter	None >	<ul> <li>Double tap 3 fingers to zoom out</li> </ul>
Show while Mirroring		
Show while Millioning		
Controls whether zoom appears while sha screen and during screen recordings.	ing your	
MAXIMUM ZOOM LEVEL		
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# Change display & text size



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Back Display & Text Size	
Bold Text	
Larger Text Off >	
Button Shapes	
On/Off Labels	Tap the <b>for the features</b> you want
Reduce Transparency	Tup the for the fourthes you want.
Improve contrast by reducing transparency and blurs on some backgrounds to increase legibility.	<ul> <li>Larger Text – Make words bigger</li> </ul>
Increase Contrast	- Reduce Transparency – This can
Increase colour contrast between app foreground and background colours.	make words and pictures clearer
Differentiate Without Colour	means off
Replaces user interface items that rely solely on colour to convey information with alternatives.	
Smart Invert	means <b>on</b>
Smart Invert reverses the colours of the display, except for images, media, and some apps that use dark colour styles.	
Classic Invert	
Classic Invert reverses the colours of the display.	
Colour Filters Off >	
Calaur filters are he used to differentiate calaure hu	

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# Enable spoken content



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Accessibility Spoken Content		
Speak Selection		
A Speak button will appear when you sel	ect text.	
Speak Screen		
Swipe down with two fingers from the top screen to hear the content of the screen	p of the	
Speech Controller	Off >	Tap the for speak screen so it turns
Highlight Content	Off >	green.
Highlight content as it is spoken.		maana <b>aff</b>
Typing Feedback	>	means on
Voices	>	means on
Default Language	>	
Detect Languages		
SPEAKING RATE		
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Accessibility Spoken Content	12:42 🕇	? <mark>76</mark> )		
Speak Selection   A Speak button will appear when you select text.   Speak Screen   Swipe down with two fingers from the top of the screen.   Speech Controller   Off >   Highlight Content   Off >   Highlight Content as it is spoken.   Typing Feedback   Voices   Default Languages   Other Controller	Accessibility Spoken Content			
A Speak button will appear when you select text Speak Screen Supe down with two fingers from the top of the screen to hear the content of the screen. Speech Controller Off Highlight Content Off Highlight Content Off Highlight Content Off Highlight content as it is spoken. Typing Feedback Yoices A Default Language C Default Language C DEFAKING RATE C Pronunciations	Speak Selection			
Speak Screen   Swipe down with two fingers from the top of the screen to hear the content of the screen.   Speech Controller   Off >   Highlight Content   Off >   Highlight content as it is spoken.   Voices   Voices   Default Languages   SpeakKING RATE   Pronunciations	A Speak button will appear when you select	t text.		
Swipe down with two fingers from the top of the screen.	Speak Screen			
Speech Controller   Highlight Content Off > Highlight content as it is spoken. Tap speech controller Voices > Voices > Default Language > Detect Languages  SPEAKING RATE Pronunciations >	Swipe down with two fingers from the top or screen to hear the content of the screen.	of the		
Highlight Content Off >   Highlight content as it is spoken. Tap speech controller   Typing Feedback >   Voices >   Default Language >   Default Languages >   SPEAKING RATE   Pronunciations	Speech Controller	Off >		
Highlight Content as it is spoken.   Typing Feedback   Voices   Default Language   Detect Languages   SPEAKING RATE   Pronunciations				
Highlight content as it is spoken.     Typing Feedback     Voices   Default Language   Detect Languages     SPEAKING RATE      Pronunciations	Highlight Content	Off >	Tap speech controller	
Typing Feedback   Voices   Default Language   Detect Languages   SPEAKING RATE   Pronunciations	Highlight content as it is spoken.			
Voices > Default Language > Detect Languages • SPEAKING RATE	Typing Feedback	>		
Voices				
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	Pronunciations	>		

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rk Speech Controller   the speech controller allows quick access the function of the speech controller and press play to start reading anywhere on to start prese to hear the content under your finger. Lift of the speech controller and the speech controller speech controller and the speech controller speech controller and the speech controller is the the speech contr	speech Controller     how Controller     in speech controller allow speech search controller and press play to start reading.     control     control     control     in press     Read All Content >     in press     Speak on Touch >     ide Opacity	ick Speech Controller   ice words Controller ice words Controller allows (wick accure to under to bear the control ler and to prese play to star to accure to the part the control ler and to prese play to star to accure to the part the control ler and to prese play to star to accure to the part the control ler and to prese play to the top or the part the control ler and to prese play to the top or the part top or	50 🕇	<del>?</del> 62		
Show Controller The speach controller and press play to start reading.	Show Controller The speech controller and press play to start reading. A speech controller and press play to start reading. A speech controller and tap the finger icon to start pack on Touch. Then tap or drag anywhere on the control LER ACTIONS NUTROLLER ACTIONS A speech on Touch 2 de Opacity 35% 2	Show Controller The speech controller and press play to start reading the controller and press play to start reading the controller and tract the finger icon to start the controller and the fing	ack Spe	ech Controller		
The speech controller allows quick access to Strat Screen and Speak on Touch. - Expand the controller and traps the finger icon to start Speak on Touch. Then tap or drag anywhere on the screen to hear the controller and traps the finger. Lift yo CONTROLLER ACTIONS Long Press Read All Content > Double Tap Speak on Touch > Idle Opacity 35% > Tap the for show controller so is turns green means off means on	The speech controller allows quick access to send Screen and Speak on Touch. Sepand the controller and taps the finger icon to start Speak on Touch. Then tap or drag anywhere on the screen to hear the content under your finger. Lift your finger to exit Speak on Touch. CONTROLLER ACTIONS Long Press Read All Content > Double Tap Speak on Touch > Idle Opacity 35% >	The speech controller allows quick access to strait Separatifie controller and tap the finger icon to start Speach on Touch. Then tap or drag anywhere on the Separatifie controller and tap the finger icon to start Speach on Touch. Then tap or drag anywhere on the Speach on Touch. CONTROLLER ACTIONS Long Press Read All Content > Double Tap Speak on Touch > Idle Opacity 35% > Marking Speach Marking Spe	Show Controller			
Long Press Read All Content > Double Tap Speak on Touch > tdle Opacity 35% > Tap the for show controller so is turns green means off means on	Long Press Read All Content > Double Tap Speak on Touch > Idle Opacity 35% >	Long Press Read All Content > Double Tap Speak on Touch > Idle Opacity 35% >	The speech controlle Screen and Speak on • Expand the control all content. • Expand the control Speak on Touch. The screen to hear the co finger to exit Speak of	r allows quick access to Speak Touch ler and press play to start reading ler and tap the finger icon to start n tap or drag anywhere on the ntent under your finger. Lift your n Touch.		
Double Tap Speak on Touch >   Idle Opacity 35% >   Idle Opacity is preaked in the present of the presen	Double Tap Speak on Touch >   Idle Opacity 35% >   means off means on	Double Tap Speak on Touch >   Idle Opacity 35% >   means off means on	Long Press	Read All Content >	Tap the fo	r <b>show controller</b> so i
Idle Opacity 35% > Concerning of the second	Idle Opacity 35% > Contract of the second se	Idle Opacity 35% > means off means on	Double Tap	Speak on Touch >	turns green	
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Show Controller  Show Controller  Fe speech controller allows quick access to Speak Green and Speak on Touch  Expand the controller and tap the finger icon to start Speak on Touch. Then tap or drag anywhere on the start Speak on Touch. CONTROLLER ACTIONS  Long Press Read All Content >  Double Tap Speak on Touch >  Idle Opacity 35% >  You will see a black box. Ta box	:50 <b>1</b>	.ul 🕈 🚱
Long Press Read All Content > Double Tap Speak on Touch > Idle Opacity 35% > You will see a black box. Tap box	Back Speech Controller Show Controller The speech controller allows quick access Screen and Speak on Touch • Expand the controller and press play to s all content. • Expand the controller and tap the finger Speak on Touch. Then tap or drag anywher screen to hear the content under your fing- finger to exit Speak on Touch.	to Speak start reading icon to start re on the er. Lif you
Idle Opacity 35% > You will see a black box. Tap box	Long Press Read All C	Content >
box	Idle Opacity	35% >

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Tap the finger to select the text you want narrated

Tap play to narrate all text on screen







# **Enable reachability**



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Accessibility	Touch	
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AssistiveTouch allows yo have difficulty touching t adaptive accessory.	ou to use your iPhone if the screen or if you rec	you juire an
Reachability		
Swipe down on the botto the top into reach.	om edge of the screen	to bring
Haptic Touch		>
Press on the display usir reveal content previews, menus.	ng a different length of actions and contextua	time to I
Touch Accommoda	tions	Off >
If you have trouble using following settings to cha respond to touches.	the touchscreen, adju nge how the screen wi	st the II
Tap to Wake		
Wake the screen when y	ou tap the display.	1
Shake to Undo		
If you tend to shake your disable Shake to Undo to appearing.	r iPhone by accident, y o prevent the Undo aler	ou can rt from
Vibration		
When this switch is off, a be disabled, including th and other emergency are	all vibration on your iPh lose for earthquake, tsu erts.	none will unami

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## **Enable voice controls**



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	Voice Control	
	Voice Control allows you to use your iOS device even when you more	your voice to control are on calls. Learn
	Language Er	nglish (Australia) >
	Customise Commands	>
	Vocabulary	>
	Import Vocabulary	
	Export Vocabulary	
	Delete All Vocabulary	
	You can teach Voice Control ne vocabulary entries.	ew words by adding
	COMMAND FEEDBACK	
	Show Confirmation	
	Play Sound	
	Show Hints	
	Command hints help guide you Control by suggesting comman along the way.	as you learn Voice nds and offering hints

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# Connect hearing devices to your phone



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12:27 <b>II २ ■</b> <b>K</b> Hearing Devices	
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# Enable sound recognition



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Back	Sound Recognition	$\frown$	
Sound Ree	cognition		
26.3 MB Us	ed	$\bigcirc$	
Your iPhone and using on sounds may	will continuously listen for certai -device intelligence, will notify y be recognised.	n sounds, ou when	
Sound Recog circumstance high-risk or e	gnition should not be relied upon es where you may be harmed or emergency situations, or for navi	in injured, in gation.	
Sounds		6 >	
Choose whic	h sounds to recognise.		so it turns green.
			means off
			C means on

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E	Back	Sound Recognitic	n
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	Your iPhone and using on sounds may	will continuously listen fo n-device intelligence, will be recognised.	r certain sounds, notify you when
	Sound Recog circumstance high-risk or e	gnition should not be relie es where you may be harr emergency situations, or	ed upon in med or injured, in for navigation.
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	Choose which	n sounds to recognise.	
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Back Sounds	Edit	
ALARMS		
Fire	Off >	
Siren	Off >	
Smoke	Off >	
Custom Alarm		
ANIMALS		
Cat	Off >	
Dog	Off >	Select sounds you want to recognise
Appliances	On >	
Car Horn	Off >	
Doorbell	Off >	
Door Knock	Off >	
Glass Breaking	Off >	
Kettle	Off >	
Water Running	Off >	
Custom Appliance or Doorbell		

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## **Enable guided access**





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Illia	Sound Recognition	Off >
	Audio/Visual	>
	Subtitles & Captioning	, >
	Hearing Control Centro	e >
SPEEC	Live Speech	Off
	Live Speech	
GENE	RAL	
	Guided Access	Off >
Ē	Assistive Access	Off >
	Siri	>
Ì	Accessibility Accessibility	AssistiveTouch >

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4:05	
Accessibility Guided Access	
Guided Access	
Guided Access keeps the iPhone in a single app and allows you to control which features are available. To start Guided Access, triple-click the side button in the app you want to use.	
Passcode Settings	Tap the oso it turns green
Time Limits >	<ul> <li>click the power button three</li> <li>times to activate guided access</li> </ul>
Accessibility Shortcut	- click the power button three
When you triple-click the side button during a Guided Access session, Accessibility Shortcut settings will be displayed.	times to deactivate guided access
Display Auto-Lock Default >	
Set how long it takes your iPhone to automatically lock during a Guided Access session.	means off
	C means <b>on</b>

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# **Privacy and security**

(iPhone)



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# **Recognising secure websites**





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### Silence unknown callers



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12:32 earch	ul 🗢 🔲	
Settings		
Passwords	>	
🖂 Mail	>	
Contacts	>	
Calendar	>	
Notes	>	
Reminders	>	
🚱 Freeform	>	
Voice Memos	>	Tap phone
Phone	>	
Messages	>	
FaceTime	>	
🧭 Safari	>	
News	>	
Stocks	>	
Weather	>	
Translate	>	
Maps ————	>	

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# Identifying phone scams

#### Using an application to detect spam calls



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12:38	ul 🗟 🗩	
Allow Truecaller unknown	T to identify calls	Tap allow access
Tap on Call blockin	g & identification	
Turn on all our swit	ches	
Neturn to <b>Huecare</b>	1	
Allow Acc	cess	
Truecaller will not be able to access ar incoming calls.	ny information about your	

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# Identifying email scams

### General guide



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Image: Sec:				il 🗟 🔳
From: Norman Street Recipients Recipien	< 19			~ ~
<section-header>         More details about your premium services!         Warm regards @ 493687235987         Warm regards @ the services are services?         Warm regards @ the services result for installation.         Detail to serve you as our registered customer.         We are glad to serve you as our registered customer.         We are glad to serve you as our registered customer.         Detail to information of the services result for installation.         Appendix to the premium security services result for installation.         Appendix to the premium security services result for installation.         Appendix to the premium security services result for installation.         Appendix to the premium security services result for installation.         Appendix to the premium security services result for installation.         Appendix to the premium security services result for installation.         Appendix to the premium security services result for installation.         Appendix to the premium security services result for installation.         Appendix to the premium security services result for installation.         Appendix to the premium security services result for installation.         Appendix to the premium security services result for installation.         Appendix to the premium security services result for installation.         Appendix to the premium security services result for installation.         Appendix to the premium security services resul</section-header>	N Fro To: 0 Bcc: 26 S	n: Norman ) undisclosed-n	ecipients > at 8:59 am	
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Ve are glad to serve you as our registered customer.           We are glad to serve you as our registered customer.           We are glad to serve you as our registered customer.           We are glad to serve you as our registered customer.           Your plan will be auto renewed with in 24 hrs and it will charge you AU\$349.00           Invoice No         Product Code         Product Name         Product Amount 54987349878932           56EH465DF4H6         Security Services         AU\$349.00	Warm reg	ards @ <u>4936</u>	87235987	
Dear consumer,         We are glad to serve you as our registered customer.         We have the premium security services ready for installation.         As per our connect with you. Your plan will be auto renewed with in 24 hrs and it will charge you AU\$349.00         Invoice No       Product Code       Product Name       Product Amount         54987349878932       56EH465DF4H6       Security Services       AU\$349.00         If you didn't authorize this Charge, you have 24 Hrs. To cancel & get an instant refue of your annual subscription, please contact our customer care: +617 5641 0218         Please do not reply to this email. This mailbox is not monitored, and you will not received			1	
Date : 26-09-2023         Dear consumer,         We are glad to serve you as our registered customer.         We have the premium security services ready for installation.         As per our connect with you. Your plan will be auto renewed with in 24 hrs and it will charge you AU\$349.00         Invoice No       Product Code       Product Name       Product Amount         54987349878932       56EH465DF4H6       Security Services       AU\$349.00         If you didn't authorize this Charge, you have 24 Hrs. To cancel & get an instant refue of your annual subscription, please contact our customer care: +617 5641 0218         Please do not reply to this email. This mailbox is not monitored, and you will not reces		McA	fee	
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#### Glossary

**Encrypted Data:** Encrypted data is protected.

Guided Access: This feature locks your phone to a single app.

Hearing Devices: This feature sends phone sounds to your hearing device

Reachability: This feature brings the top of the screen closer to your thumb

Search Bar: A field on a website that searches for information in a database.

Silent Unknown Callers: This feature silences calls from unknown numbers

Sound Recognition: This feature tells you when sounds are heard.

Spam: Messages that sent to you without your consent.

Spoken Content: This feature reads text aloud

Voice Control: This feature lets you speak to your phone to control it

VoiceOver: This feature describes what is on the screen.

**Zoom**: This feature makes your screen bigger

